

I.1 Attachment I I – Key Staff Reference Form

References:

Provide two customer/client references from customers/clients who have first-hand knowledge of the job skills, experience, and abilities sited in the résumé.

The Consortium reserves the right to contact individuals, entities, or organizations who have had contracts or relationships with the Key Staff proposed for this effort, whether or not they are identified as references, to verify that the person has successfully performed their contractual obligations on other similar projects.

Table 33: Key Staff Reference Form

KEY STAFF REFERENCE FORM	
KEY STAFF NAME: SIVAPRAKASH RAMACHANDRAN	
PART 1 – REFERENCE’S INFORMATION THIS INFORMATION SHOULD MATCH THE INFORMATION PROVIDED IN ATTACHMENT 10 – KEY STAFF QUALIFICATIONS .	
Customer/Client Reference Name:	Joseph Basco
Customer/Client Reference Title:	Section Chief, Information Technology Management Branch (ITMB)
Agency, Department, Organization or Company where staff member performed:	Department of Healthcare Services, State of CA
Project Title on which staff member performed:	RAIS, SURGE - CA-MMIS (California Medicaid Management Information System)
Reference Phone Number:	916-737-6640
Reference E-mail Address:	Joseph.Basco@dhcs.ca.gov

Instruction for References: The Contractor staff above has listed you as a reference and is requesting for you to complete this staff Reference Form. Please provide your comments and the appropriate rating based on your experience with the proposed staff.

- Step 1:** Complete Columns 1-2 in Part 2 by marking “yes” or “no” and providing an explanation if needed.
- Step 2:** Complete Part 3 and provide your performance ratings.
- Step 3:** At the bottom of the page, print your name, your company's name, then sign and date.
- Step 4:** Return the completed, signed staff Reference Form to Contractor.

PART 2 – THE REFERENCE MUST COMPLETE THIS TABLE.	
COLUMN 1	COLUMN 2
Did the Contractor provide you with a copy of the completed Attachment 10 – Key Staff Qualifications for the Contractor’s staff named at the top of this page prior to your completion of this form?	Did the Contractor’s staff named at the top of this page perform the services described in Attachment 10 – Key Staff Qualifications , including the functions as described and the time period provided on the project(s) that lists you as a contact?
☒ Yes ☐ No	☒ Yes ☐ No (If “No” checked, explain here.)
PART 3 – THE REFERENCE MUST COMPLETE THIS TABLE.	
THE REFERENCE SHALL COMPLETE PERFORMANCE AND ABILITIES STATEMENTS FOR THE PROPOSED CANDIDATE AND OVERALL PERFORMANCE RATING.	
Performance and Ability Statements	

1. Describe the performance of the Contractor's staff during this engagement.

During the Eye on the Cloud (EOTC) engagement in CA-MMIS, Sivaprakash's performance as part of the contractor's team was exemplary. He consistently provided clear and insightful guidance on complex technical challenges, ensuring that proposed solutions were well-aligned with the Department's strategic objectives. In his role as Architect, Sivaprakash delivered high-quality architectural leadership, maintaining strict adherence to established technical standards while ensuring that business objectives were fully met. His contributions reflected a high level of professionalism, technical expertise, and commitment to the success of the engagement.

2. Describe the ability of the Contractor's staff to perform the contractually, required Work in a timely manner.

In his role as an architect, Sivaprakash consistently demonstrated outstanding project management discipline, effectively integrating scheduling strategies with resource allocation to meet all deliverables within stipulated timelines. His ability to prioritize critical path activities, coordinate interdisciplinary teams, and streamline workflows ensured the seamless attainment of project milestones. This precision and reliability were instrumental in mitigating risks, preserving project momentum, and contributing to the successful execution of complex architectural initiatives.

3. Describe the verbal and written communication skills of the Contractor's staff.

Sivaprakash consistently communicated ideas clearly and effectively, both verbally and in writing. Sivaprakash's concise and well-organized documentation, along with the ability to engage CA-MMIS teams in meaningful discussions, contributed significantly to EOTC project clarity and team collaboration. Sivaprakash's communication skills helped ensure that everyone stayed informed and aligned during the EOTC engagement.

4. Describe the ability of the Contractor's staff to engage in positive working relationships with other coworkers.

Sivaprakash demonstrated an outstanding ability to develop and maintain positive, collaborative relationships with colleagues. He promoted open communication, encouraged the exchange of ideas, and actively supported team members in achieving shared objectives. His respect for diverse perspectives and commitment to teamwork contributed to a cohesive, motivated, and highly effective work environment throughout the engagement.

5. Describe the knowledge of the Contractor's staff in the required areas of expertise.

In his role as Architect, Sivaprakash exhibited exceptional depth of knowledge and proficiency in the technical and business domains critical to the engagement. His strong command of industry's best practices, coupled with an awareness of emerging technologies, allowed him to design solutions that were both effective and innovative within the CA-MMIS environment. This high level of subject matter expertise proved invaluable in resolving complex challenges and consistently delivering significant value throughout the Eye on the Cloud (EOTC) project.

6. How well did the Contractor handled engagement with end users and User input.

Sivaprakash demonstrated exceptional skill in engaging with application end users, actively listening to their needs and thoughtfully integrating their feedback into the solution design. He fostered clear and open channels of communication, ensuring that user perspectives were incorporated at every stage of the project lifecycle. This user-focused approach not only built strong stakeholder trust but also ensured the delivery of solutions that were highly aligned with business objectives during the

EOTC engagement in CA-MMIS.

7. Would you rehire this person?

Yes

8. Optional Comments:

On a scale of 1-10, with 1 being the lowest and 10 being the highest, how would you rate this individual's overall performance?

10

By signing this form, the Reference is certifying that all information provided on this form is correct.

Joseph Basco

Department of Healthcare Services, State of CA

Name of Reference (print)
(print)

Name of Company Reference

Joseph Basco

10/24/2025

Signature of Reference

Date